

Obtaining an Investor Number is simple. And there's no cost.
Simply follow these 3 EASY STEPS:

1. Complete the Investor Number Request Form, print and sign it.
2. Gather together the following supporting documents:

Individual/Joint Account:

- >> True copy of a valid Passport.
- >> True copy of UAE Family Book/Marsoom for UAE Nationals only.
- >> True copy of National ID (For UAE Nationals & Residents).
- >> True copy of Residential Visa (For UAE Residents).

Plus specific documentation depending on:

If a **Joint Account**, attach a letter addressed to DFM signed by both partners confirming the account type, whether it will be managed by either both partners or any of the partners, ("and" / "or") A/C.

If a **Minor** (below 21 years):

- The signature of the guardian (the Father) is necessary on the application.
- In the case of a guardian other than the Father, a true copy of guardianship order issued by the court shall be provided.

If a **Representative**:

- A true copy of a duly authenticated and valid Power of Attorney must be provided with a copy of representative's ID.
- A Power of Attorney issued from other countries must be authenticated by the official authorities and the UAE embassy in those countries.

Company/Institution/Brokerage Firm/Government/Bank/Fund:

- >> A True copy of a valid Memorandum of Association, Trade License and Commercial Register.
- >> Authorized signatory letter issued by the company, duly authenticated.
- >> True copy of the authorized signatory valid Passport and National ID.

Plus specific documentation depending on:

If a **Fund**, a duly authenticated license letter from the Central Bank must be provided for the funds in the UAE. For funds outside the UAE, the authenticated documents from the official authorities must be attached.

If a **Bank**, a duly authenticated license letter from the Central Bank must be provided for the banks in the UAE. For banks outside the UAE, the authenticated documents from the official authorities must be attached.

If a **Brokerage Firm**, a true copy of Brokerage License from the UAE Securities Commodities Authority (SCA) or the Dubai Financial Services Authority (DFSA).

If a **Sole Proprietorship**, attach an undertaking letter addressed to DFM stating that an Investor Number will not be opened under his/her personal name.

Companies and Institutions licensed outside the UAE must authenticate official documents: Trade License, Commercial Register and Memorandum of Association, by the UAE Ministry of Foreign Affairs or the UAE embassy in those countries.

If a **Representative**:

- A true copy of a duly authenticated and valid Power of Attorney must be provided with a copy of representative's ID.
- A Power of Attorney issued from other countries must be authenticated by the official authorities and the UAE embassy in those countries.

3. Submit the completed form (Step 1) and supporting documents (Step 2) using one of the options below:

- A. CSD desk on the DFM Trading Floor:** Dubai Financial Market, Ground Floor, Dubai World Trade Centre, Dubai. Your Investor Number will be processed on the same day. The CSD desk is open from 8.00am to 2.00pm, Sunday to Thursday. Tel: +971 4 305 5555.
- B. Your Broker:** Submit the completed Investor Data Entry form and supporting documents to your broker and they will obtain an Investor Number on your behalf from DFM.
- C. By Email:** Scan the signed form (which should be authenticated by a licensed broker or an accredited bank) with supporting documents and email to client@dfm.ae.
- D. By Fax:** Send the signed form (which should be authenticated by a licensed broker or an accredited bank) and supporting documents to fax number +971 4 305 5189 or 5190.

Your new Investor Number will be sent by SMS once processed.

If you already have shares with your broker and wish to move them to your new Investor Number, you can simply instruct your broker to transfer them. There is no transfer fee (for a limited period only).

If you require further assistance in acquiring an Investor Number, please contact:
Dubai Financial Market – Clearing, Settlement & Depository (CSD): Tel: +971 4 305 5555 or email: client@dfm.ae.

Application Date: ___/___/___

Individual / Joint Account

Full Name (as in Passport): _____

Mother's Name (as in Passport): _____

Nationality: _____

Passport No.:

National ID No.:

Residence Visa No. (non UAE):

Date of Birth: ___/___/___ Minor (under 21): Yes No

For UAE Nationals only

UAE Family Book No.: Family No.:

City No.: Passport File No.:

Gender: Male Female

Full Name of Guardian / Representative (if any): _____ Investor number (if any):

Company / Sole Proprietorship

Commercial Name as on Trade License: _____

Trade License No.: Commercial Registration No.:

Type of Company: _____

Full Name of the Authorized Signatory: _____

Full Name of the Owner / Authorized Person: _____

A Power of Attorney issued from other countries must be authenticated by the official authorities and the UAE embassy in those countries.

Contact Details

Address: _____

P.O.Box/Postal Code: Zip:

City: _____ Country: _____

Mobile Phone No.: Fax No.:

Office Phone No.: Residence Phone No.:

Email:

Receive Cash Dividends (Select one option only)

Bank transfers are subject to fees and any foreign exchange rates which will be deducted from the cash dividend amount transferred as applicable, such fees may change from time to time without DFM or NASDAQ Dubai incurring any liability. If the Investor did not choose the preferred method of receiving dividends, DFM will choose the method by default.

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|---|---|
| <input type="checkbox"/> Cheque (available for all investors) | <ul style="list-style-type: none"> Dividend cheques will be mailed to the investor's postal address registered at DFM. |
| <input type="checkbox"/> Bank Transfer (available for all investors) | <ul style="list-style-type: none"> Bank account details required of the shareholder only. Please attach a bank statement or certified bank letter issued within the last 6 months. Dividends will be automatically transferred to the investors through a cheque if the amount is equal to or less than AED 500 per company. |

Account Holder Name/Investor: _____

Bank Account No. (AED) Bank Account No. (US Dollar)

IBAN: SWIFT ID:

Bank Name: _____ Branch Name: _____

City: _____ Country: _____

iVESTOR Card (available for individual investors & sole proprietorships only) iVESTOR Shabab for minors (AED 30) Classic (AED 50) Platinum (AED 200)

- Cards will be mailed to the investor's postal address registered at DFM.
- The investor should attain an iVESTOR card before the dividends are distributed, otherwise the dividend will be automatically issued as cheque.
- Card issuance is Subject to iVESTOR Terms & Conditions

Services (it is required to tick on the services below for activation)

- Register for eStockPortfolio (online access to view your investment details) Email:
- I would like to receive my 'Monthly iVESTOR Card Statement' by (Please tick any one): Email Mail (Your email will be your username)
- I would like to receive my 'Daily Trades Report' via (Please tick any one): Email SMS Fax
- I would like to receive my 'Annual Securities Statement' by (Please tick any one): Email Mail Fax

• Login at www.dfm.ae & register for eServices to view your statements online and submit forms.

Acknowledgment

I, the undersigned, hereby undertake, as an investor, Agent or Guardian, full legal and financial liability for the accuracy of completing the information based on the choice of cash dividend distribution mechanism I would like to receive any due dividend which are approved for distribution by the DFM and NASDAQ Dubai listed companies. I agree and I am in my full legal capacity, to release the market from any liability that may arise from any deficiency or error in providing any of the data or information set forth in the application. I therefore waive irreversibly my right to claim from DFM or NASDAQ Dubai any material, compensation or otherwise to meet any claims.

Entity Stamp Certifying the Signature

Authorized Signature

- Completed form should be submitted to your respective broker or sent to Client Services Affairs Department, CSD, Dubai Financial Market, Trading Floor, Dubai World Trade Center.
- Please attach a valid copy of your Passport/National ID (UAE Nationals/Residence)/Family book (UAE Nationals)/Residential Visa.
- In the case of a Representative or Guardian (other than Father), please attach a copy of the Power of Attorney or custody documents authenticated by a notary public. Power of Attorney issued from other countries must be authenticated by the official authorities and the UAE embassy in those countries.

FOR DFM USE ONLY

Investor Number

